



## Town of Florence, Wisconsin

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Visit us online at [www.townofflorencewisconsin.com](http://www.townofflorencewisconsin.com)

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Information update 11-13-23

### THE TOWN OF FLORENCE – ASKS FOR YOUR PATIENCE AS WE TRANSITION TO THIS AUTOMATED REFUSE COLLECTION SERVICE.

As new/updated information is known it will be dated and posted to the Town of Florence website [www.townofflorencewisconsin.com](http://www.townofflorencewisconsin.com). Please refer to it often.

This automated refuse collection service eliminates the sale of garbage stickers required on garbage bags. Garbage MUST be bagged and placed in an approved Town of Florence 96-gallon cart or a GFL 95-gallon cart.

*If you have already purchased a cart that is serviceable with automated collection, you **must** contact the town office if you want to use your own cart for refuse collection. The town is required to give GFL permission to service these residentially owned carts.*

**Please Note: The Town of Florence and GFL are not responsible for damage to residentially owned carts used with the automated service. You will be required to sign-off from holding GFL and the Town of Florence liable for any damage to your cart.**

The Town of Florence 96-gallon cart is owned by the town, and it is assigned to a specific address. This numbered cart stays with the property address if you move. In an effort to keep costs down, the Town is going to identify locations where neighbors will share a cart. More information will be provided regarding the sharing of carts on the town website. Most residents will never fill a 96-gallon cart with garbage each week with that said, the town is asking residents to not put it out weekly, if at all possible and by sharing carts.

Please refer to the town website for more information, under **“residential carts”**. Residents are being asked to remove the carts from the street after collection day to prevent damage to them during snow removal.

Concerns/complaints can be expressed by email to Shelly VanPembrook at [svanpembrook@florencewi.gov](mailto:svanpembrook@florencewi.gov) or Jessica Klumpp at [ijklumpp@florencewi.gov](mailto:ijklumpp@florencewi.gov) or by calling 715-528-3595.

